

Equitrac Call Accounting Software Solution



Microsoft
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MITEL

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LiteScope



ClientCall-Manager

AIRTIME-Manager

Comprehensive Communications Tracking and Reimbursement for Law Firms.

In today's global economy, you can be involved with clients and matters anywhere in the country or around the world. This means steadily increasing use, and costs, of long distance services, calling cards, mobile communications and video and web conferencing — much of it client-chargeable. But only with a system to integrate and track all of your firm's communications can you capture all of the billable communications expenses to which you're entitled.

Equitrac Call Accounting — part of the Equitrac Professional 5 cost recovery solution — simplifies and maximizes the capture, allocation and reimbursement of all your firm's communication expenses.

Unmatched flexibility for professional firms.

- Identifies, prices and records all communications activity throughout your firm.
- Integrates with PBX, key and VoIP based telephone systems to capture detailed information on all phone system usage.
- Increases security and supports compliance requirements with full audit trail of in and outbound phone calls and communications.
- Improves cost recovery and expense management through a single consolidated interface.
- Provides web-based exception editing to speed and simplify expense review, correction, allocation and approval.

Fast and accurate communications cost recovery.

Equitrac Call Accounting improves the timeliness and accuracy of telephone disbursement billing. Calls can be allocated to their correct accounts by entry of a client billing code either during dialing or after the call. Users can be notified by a daily email that they have placed calls that need billing codes. Allocation takes just seconds with Equitrac's easy-to-use software.

Customized billing simplified.

Equitrac Call Accounting works with your phone system's call detail records to automatically identify each call as local, long-distance or international. Rates can be modified to reflect specific client agreements.

Convenient web-based access.

Equitrac Call Accounting includes an easy-to-use web-based interface for anytime, anywhere, cost allocation and reporting. Users can be notified to enter billing codes, edit exceptions and run reports. Administrators can change user profiles, customize pricing by client, add users and billing codes, design reports and schedule events. The web client can also be used to manually enter miscellaneous disbursements as they occur.

Equitrac's comprehensive standard report set meets many firms' needs right out of the box, allowing you to view and analyze cost information in whatever way will increase your insight, understanding and control.

"Cost recovery for client-related calls and videoconferences has increased dramatically."

equitrac
Professional[®] 5

The Legal Profession's Leading Cost Recovery Solution

Equitrac Call Accounting Software Solution

Track every call. Capture complete billing information.

Equitrac Call Accounting answers your need for communications security by automatically and transparently capturing every in and outbound call, regardless of your phone system technology: PBX, key or VoIP. Easy entry of client/matter billing codes using either the phone keypad or web-based software assures fast and accurate cost recovery.

Quick batch editing

Review and allocate multiple calls at once.

Web style search tool

With Easy Search you simply enter a keyword and every matching entry is displayed for immediate selection.

Web-based exception editing

Review, correct, allocate and approve expenses from any personal computer with Internet access.

Client	Matter	UserCode	Description	Transaction date	Phone extension	Phone number
02929	0000	0009		12/2/2006 1:00:07 PM	18	1(905)318-5436
05412	0075	0011		12/2/2006 1:00:48 PM	13	1(519)204-2555
07921	1700	0026		12/2/2006 1:08:00 PM	3	1(604)255-3359
05646	0000	0046		12/2/2006 1:09:52 PM	19	1(403)217-2989
07250	11019	0072		12/2/2006 1:13:51 PM	10	1(323)290-1627
0	11019	0006		12/2/2006 1:14:28 PM	7	1(212)532-4019
02029		0006		12/2/2006 2:24:28 PM	17	4905122002825
03656		0		12/2/2006 2:25:23 PM	13	6305122001632



- User-friendly billing code entry
- Enter client/matter codes on the phone during dialing

Call Accounting Software Solution Features

Administration and tracking

- Accurate client billing
- Central location control and administration
- Monitoring of all call types
- Early identification of misuse
- Quick verification of long distance charges
- Unlimited tracking of any number of phone systems (PBX, Key, VoIP) at multiple sites
- Comprehensive report set for analysis of communications use and expenses
- Definable rates for custom communications services pricing, including markups and discounts
- Integration of information from multiple offices and sources such as calling cards and cell phones

Advanced features

- Seamlessly integrated component of Equitrac Professional 5
- Plugs into existing networks
- Simple allocation of communications costs to users, departments, or clients
- Integration with leading time and billing and accounting systems
- Cost control by trunk group, access code or extension group
- Multiple extensions assignable to a single user
- Automatic rate table updates
- Precise costing of fax transactions
- Integrates with 3rd-party telephony applications from LiteScape, Dimension Data, Time Technologies & Airtime Manager®

Reporting

- Supports Crystal Reports for fast and easy customization
- Simple filter selection for report generation
- At-a-glance identification of lengthy and expensive calls helps eliminate abuse
- Trunk and call analysis reports determine system efficiency
- Automatic, scheduled, email report distribution

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